



Bwrdd Iechyd Prifysgol
Hywel Dda
University Health Board

Ein cyf/Our ref: CEO.212a.0415
Gofynnwch am/Please ask for: Nicola Gillies, PA to Chief Executive
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Dyddiad/Date: 15 May 2015

Swyddfeydd Corfforaethol, Adeilad Ystwyth
Hafan Derwen, Parc Dewi Sant, Heol Ffynnon Job
Caerfyrddin, Sir Gaerfyrddin, SA31 3BB

Corporate Offices, Ystwyth Building
Hafan Derwen, St Davids Park, Job's Well Road,
Carmarthen, Carmarthenshire, SA31 3BB

Sarah Rochira
Older People's Commissioner for Wales
Cambrian Buildings
Mount Stuart Square
Cardiff
CF10 5FL

Dear Ms Rochira

Formal written notice issued under the Commissioner for Older People (Wales) Act 2006: Additional Information Required.

Please find attached (enclosed) Hywel Dda Health Boards response to your letter and Requirements for Action, 17th April 2015. The Health Board was very grateful for your evaluation of our initial response. Since receiving your review and requirements for Action further work has been undertaken and the Health Board have prepared and updated the attached template which addresses the areas where the Health Board achieved either a partial or unacceptable level of achievement.

The Health Board has now attempted to provide you with the assurance through the information provided that the appropriate actions are being taken to achieve the necessary outcomes. The Health Board recognises that there is much work to be undertaken and has outlined the gaps in service with the a view to putting plans in place to achieve the desired outcomes.

The Health Board would also like to take this opportunity to take up your offer of a meeting to discuss your perspective on the plan to further guide us for the future.

Yours sincerely

Steve Moore
Chief Executive

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Cadeirydd / Chair
Mrs Bernardine Rees OBE

Prif Weithredwr/Chief Executive
Mr Steve Moore

Bwrdd Iechyd Prifysgol Hywel Dda yw enw gweithredol Bwrdd Iechyd Lleol Prifysgol Hywel Dda
Hywel Dda University Health Board is the operational name of Hywel Dda University Local Health Board

Mae Bwrdd Iechyd Prifysgol Hywel Dda yn amgylchedd di-fwg Hywel Dda University Health Board operates a smoke free environment