

**13<sup>th</sup> May 2015**

Ms S Rochira  
Older Peoples Commissioner for Wales  
Cambrian buildings  
Mount Stuart Square  
Cardiff  
CF10 5FL

Dear Ms Rochira

**Re: Formal written notice issued under the Commissioner for Older People (Wales) Act 2006: Additional Information Required**

Thank you for your letter of 17<sup>th</sup> April 2015, regarding the Council's response to your Requirements for Action, published alongside the findings of the Care home Review.

Please find attached an updated response which we hope will give you the assurances you seek regarding the Council's current and future actions to ensure appropriate outcomes are achieved for individuals in residential and nursing home settings.

I am sorry that, overall you were disappointed with our initial response, which you considered provided a lack of focus on the outcomes you were seeking to secure on behalf of older people and a lack of information in respect of actions that we have either carried out or are considering to undertake in the future. I hope now that we have rectified this position.

You will find some resonance between the Cardiff submission and that of the Vale of Glamorgan, as we are working towards more joint collaborative approaches to this area of work.

I would like to reassure you that the City of Cardiff Council is fully aware of its responsibilities and commitment to improving services for older people and that we take these matters very seriously. If we can be of any further assistance, please do not hesitate to contact me. I look forward to your response.

Yours sincerely

**Paul Orders**  
**Chief Executive**