



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Y Prif Weithredwr

Chief Executive

Ffôn: 01874 712662

Phone: 01874 712662

Ffacs: 01874 712554

Fax: 01874 712554

E-bost/Email : Andrew.cottom@wales.nhs.uk

Ref: AC/CS/sj

15th August 2011

Ruth Marks
Older People's Commissioner for Wales
Cambrian Buildings
Mount Stuart Square
Cardiff
CF10 5FL

Dear Ms Marks,

Re: Dignified Care Hospital Review: The experiences of Older People in hospital in Wales

Thank you for your letter of 12 July 2011 giving feedback and Written Notice requesting further information. As a teaching Health Board we are committed to take forward the recommendations made within your report and have valued the feedback given relating to our response. We have therefore strengthened our response and hope that you will feel sufficiently assured by our further actions.

For ease of reading we have highlighted additional information and comments in italics. I am pleased to report that good progress is already being made on a number of areas and we will be happy to provide a further update in due course.

In the meantime, should any further clarification or amendment be required please do not hesitate to contact me.

Yours sincerely

AC Andrew Cottom
Chief Executive

Pencadlys y Bwrdd Iechyd
Y Plasty, Bronllys, Aberhonddu, Powys LD3 0LS
Ffôn: 01874 711661 Ffacs: 01874 711601



Health Board Headquarters
Mansion House, Bronllys, Brecon, Powys LD3 0LS
Tel: 01874 711661 Fax: 01874 711601

Rydym yn croesawu gohebiaeth Gymraeg
Bwrdd Iechyd Addysgu Powys yw enw gweithred Bwrdd Iechyd Lleol
Addysgu Powys



We welcome correspondence in Welsh
Powys Teaching Health Board is the operational name of
Powys Teaching Local Health Board