

AW/JT
15/08/2011
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Allison.williams4@wales.nhs.uk
Chief Executive

Ruth Marks
Older People's Commissioner for Wales
Cambrian Buildings
Mount Stuart Square
Cardiff
CF10 5FL

Dear Mrs Marks

Please find enclosed a further update on the actions being taken within Cwm Taf Health Board in response to the Dignified Care Hospital Review.

We have included the additional information you requested within our original action plan, as this is a working document which our staff are using to improve care to older people and to all our patients.

I do hope you find the additional information is as required in your letter of 12th July 2011. The information submitted has been scrutinised by a number of staff and, importantly by our Board Champion for the Older Person, Mrs Jenny Ludlow.

The document was presented to our Board at their development session on August 10th and has been approved by the Board for submission.

All the matters in your report are of the highest importance to Cwm Taf Health Board and I do hope you will find we have responded fully to your request for further information.

If I can be of further assistance, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink that reads "Allison Williams". The signature is written in a cursive style with a large initial 'A'.

ALLISON WILLIAMS
CHIEF EXECUTIVE

Enc...