

Mark James

Prif Weithredwr  
Neuadd y Sir, Caerfyrddin,  
Sir Gaerfyrddin, SA31 1JP

Chief Executive  
County Hall, Carmarthen,  
Carmarthenshire, SA31 1JP

Gofynner am / Please ask for: **Gwyneth Ayers**

Eich cyf / Your ref:

Llinell Uniongyrchol / Direct Line: **01267 244659**

Fy nghyf / My ref:

E-bost Uniongyrchol / Direct E-mail: **GAYers@carmarthenshire.gov.uk**

Ffacs / Fax:

Dyddiad / Date: **9 August 2011**

DX:

Ruth Marks  
Older People's Commissioner for Wales  
Cambrian Buildings  
Mount Stuart Square  
Cardiff  
CF10 5FL

Dear Ms Marks,

**Dignified Care Hospital Review: feedback and Written Notice requesting further information by 15 August 2011**

Thank you for your letter dated the 12 July 2011 requesting confirmation that Carmarthenshire County Council contributed to the response submitted by Hywel Dda Health Board to the recommendations on the Dignified Care Hospital Review, with particular reference to Recommendation 5 relating to a joint approach to discharge planning.

I can confirm that Carmarthenshire County Council had discussed the response with Hywel Dda Health Board through my Social Care, Health & Housing Department. Sheila Porter, Head of Primary, Community & Social Care Services for Carmarthenshire is a joint appointment between the Council and Health Board and she has responsibility for community based health and social care services within the County. She is a member of the County Management Team for the Council and Health Board and liaises on a continued basis with colleagues in the Health Board who are responsible for the delivery of acute and nursing services. Discharge planning is one of their focus areas in terms of developing the pathway between acute and community services enabling the Health Board to achieve its vision of becoming a more community based organisation.

An example of this joint approach between the Council and Health Board is evident in the County's much improved performance in relation to delayed transfers of care in recent months. A number of significant developments have been taken forward within the County to ensure a sustainable solution to an issue which we have been trying to resolve for some time. Both the Council and Health Board are fully committed to

ensuring that we maintain and further improve our recent performance on this issue and also to replicate this success with the further development of our integrated Community Resource Teams across the County.

Carmarthenshire County Council fully supports the recommendations of the review and is fully committed to working with Hywel Dda Health Board on taking forward this challenging agenda at a time when both organisations are facing significant pressures in terms of increased service demand and financial constraints.

Yours sincerely,

A handwritten signature in black ink that reads "Mark James". The signature is written in a cursive style and is positioned above a horizontal line that extends to the right.

**Chief Executive**

cc

Trevor Purt, Chief Executive Hywel Dda Health Board

Linda Williams, County Director for Carmarthenshire Hywel Dda Health Board

Caroline Oakley, Director of Nursing, Hywel Dda Health Board

Bruce McLernon, Director of Social Care, Health & Housing, Carmarthenshire County Council

Sheila Porter, Head of Primary, Community & Social Care, Carmarthenshire County Council & Hywel Dda Health Board