

Colin Everett
Chief Executive
Prif Weithredwr



Ms S Rochira
The Older Peoples Commissioner for Wales
Cambrian Buildings
Mount Stuart Square
Cardiff
CF10 5FL

Your Ref/Eich Cyl

Our Ref/Ein Cyf

Date/Dyddiad 22nd January 2014

Ask for/Gofynner am Lin Hawtin

Direct Dial/Rhif Union 01352 701448

E Mail Address:

Lin.hawtin@flintshire.gov.uk

Dear Sarah

Re: A Place to Call Home? A Review into the Quality of Life and Care of Older People living in Care Homes in Wales – Flintshire Action Plan

We have pleasure in sharing with you Flintshire's Action Plan which details our response to your recent research and report "A Place to Call Home"

The Action Plan and narrative (which we developed to inform our Elected Members) details an overview of the current situation in Flintshire and actions we have given a commitment to take forward on a local and regional basis with partner agencies including Flintshire Care Home Providers and Betsi Cadwaladr University Health Board.

Task groups are being formed to take forward those actions that are best addressed in collaboration with partners across North Wales and to share proposals with Care Home Providers across the region

County Hall, Mold. CH7 6NF
www.flintshire.gov.uk
Neuadd y Sir, Yr Wyddgrug. CH7 6NF
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The Council welcomes correspondence in Welsh or English
Mae'r Cyngor yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg

We would like to offer an open invitation to join us in Flintshire for an informal discussion with representatives from some of Flintshire Care Homes if your diary commitments could accommodate this and would be happy to make the necessary arrangements.

We look forward to hearing from you again in the near future

Yours sincerely

A handwritten signature in black ink, appearing to read 'C Everett', with a horizontal line underneath.

Colin Everett
Chief Executive

A handwritten signature in black ink, appearing to read 'Neil Ayling', with a horizontal line underneath.

Neil Ayling
Chief Officer Social Services.

Cc: Craig Macleod Senior Manager Commissioning Performance and Resources
Lin Hawtin Commissioning Manager